

WORLD'S BEST AIRPORTS ACCORDING TO PASSENGERS



Every year, the Airports Council International presents the Airport Service Quality Awards. The awards rank airports according to the quality of customer experience. It is the only survey worldwide that is based on passenger satisfaction. Around 670,000 passengers at 400 participating airports in 95 countries were asked about their airport experience and services before departure. Tourism review presents the best airports according to ASQ.

These are the winning airports by size and region:

5 to 15 million passengers

Africa

- King Shaka International Airport (Durban, South Africa)
- Mohammed V International Airport (Casablanca, Morocco)

Asia Pacific

- Chaudhary Charan Singh Airport (Lucknow, India)
- Cochin International Airport (Cochin, India)
- Halim Perdanakusuma Airport (Jakarta, Indonesia)
- Hohhot Baita International Airport (Hohhot, China)
- Makassar International Airport - Sultan Hasanuddin (Makassar, Indonesia)
- Sepinggan International Airport (Balikpapan, Indonesia)

Europe

- Aeropuerto de Alicante-Elche (Alicante, Spain)
- Bergen Airport (Bergen, Norway)
- Izmir Adnan Menderes International Airport (İzmir, Turkey)
- JSK International Airport Sochi (Sochi, Russia)
- Keflavik International Airport (Keflavik, Iceland)
- Malta International Airport (Luqa, Malta)
- Newcastle International Airport Ltd (Newcastle, United Kingdom)
- Porto Francisco Sa Carneiro Airport (Porto, Portugal)

Latin America - Caribbean

- Aeropuerto Internacional de los Cabos (Los Cabos, Mexico)
- Aeropuerto Internacional Punta Cana (Punta Cana, Dominican Republic)

North America

- Cincinnati / North Kentucky International Airport (Cincinnati, USA)
- Indianapolis International Airport (Indianapolis, USA)
- Jacksonville International Airport (Jacksonville, USA)

15 to 25 million passengers

Asia Pacific

- Bali International Airport - I Gusti Ngurah Rai (Bali, Indonesia)
- Rajiv Gandhi International Airport (Hyderabad, India)
- Sanya Fenghua International Airport (Sanya, China)

Europe

- Esenboga Airport (Ankara, Turkey)
- Prague Airport (Prague, Czech Republic)
- Pulkovo Airport (St. Petersburg, Russia)

North America

- Dallas love field Airport (Dallas, USA)
- Tampa International Airport (Tampa, USA)

25 to 40 million passengers

Asia Pacific

- Kempegowda International Airport (Bangalore, India)
- Nanjing Lukou International Airport (Nanjing, China)

Europe

- Copenhagen Airport (Copenhagen, Denmark)
- Zurich Airport (Zurich, Switzerland)
- Oslo-Gardermoen Airport (Oslo, Norway)

North America

- Minneapolis / St Paul International Airport (Minneapolis, USA)

Over 40 million passengers

Asia Pacific

- Chhatrapati Shivaji International Airport (Mumbai, India)
- Indira Gandhi International Airport (Delhi, India)
- Shanghai Pudong International Airport (Shanghai Pu Dong, China)
- Singapore Changi Airport (Singapore, Singapore)

Europe

- Aeroporto di Roma-Fiumicino (Rome, Italy)
- Sheremetyevo International Airport (Moscow, Russia)

North America

- Dallas / Fort Worth International Airport (Dallas, USA)
- Toronto Pearson International Airport (Toronto, Canada)

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