

TOP 10 LEAST POPULAR AIRPORTS IN THE WORLD



For stress-free travel, transport by air is not always the ideal choice. The existence of a company like [AirHelp](#), whose entire business model is based on dissatisfied passengers, only proves it. The company has revealed an annual ranking of the least popular airports, mainly based on social media. The quality score consists of three components: the punctuality of the flights, the quality of the service at the gates, and the mood of the passengers. A total of 141 airports were examined for the ranking and values vary on a scale from 0 to 10. The Hamad International Airport in Doha topped the list with a score of 8.77, becoming the most popular airport in the world. However, let's focus on the other side. Tourism-Review.com presents the worst airports in the world.

10. Eindhoven Airport (Netherlands)

Total score: 6.39

Punctuality of flights: 5.9

Quality of service: 7.2

Mood of passengers: 5.1

With more than five million passengers per year, Eindhoven Airport is one of the busiest airports in the Netherlands. It is served primarily by low-cost airlines such as Ryanair, WizzAir or Transavia. That a too favorable price often goes hand in hand with unsatisfactory service proves its place in this ranking.

9. Bordeaux-Mérignac Airport (France)

Total score: 6.37

Punctuality of flights: 7.4

Quality of service: 5.6

Mood of passengers: 5.1

The airport, which is located around ten kilometers west of Bordeaux, is one of the ten most visited ones in France. And one of the least popular airports in the world. Although the flights here usually take off on time, some Facebook users agree that they have never been to a worse airport. "The environment was depressing, the toilets were broken, and the loudspeaker announcements were barely understandable," one person complained.

8. Edinburgh Airport (Scotland)

Total score: 6.29

Punctuality of the flights: 6.6

Quality of service: 7.0

Mood of the passengers: 1.8

Edinburgh Airport was recently honored by several juries – first as the best airport in Scotland and then as the best in the UK. However, the position in this ranking only shows how opinions can differ. "The worst airport in the EU," writes a former passenger on Facebook. "If you want to start or end a journey of stress, come to Edinburgh."

7. Kiev Boryspil Airport (Ukraine)

Total score: 6.03

Punctuality of flights: 4.3

Quality of service: 8.0

Passenger mood: 4.9

The quality of service in Kiev does not seem to be bad itself, but there are big problems with punctuality. In addition, the airport is a little too small to satisfy the crowds in a popular travel city like Kiev. Extensive waiting times and long queues are therefore, according to some social media comments, on the agenda, especially in late hours.

6. Manchester Airport (England)

Total score: 5.95

Punctuality of flights: 6.1

Quality of service: 6.6

Passenger mood: 2.6

If you want to drop someone off at the terminal, you have to pay in Manchester starting this summer. This measure is intended to prevent traffic jams, but first of all awakened anger among customers. Even besides this, people complain a lot about the airport. Google's reviews include complaints about overstrained personnel, protracted security checks and ailing sanitary facilities.

5. Stockholm/Bromma Airport (Sweden)

Total score: 5.91

Punctuality of flights: 4.4

Quality of service: 7.6

Mood of passengers: 5.1

The advantage of this airport compared to Stockholm/Arlanda Airport is that it is closer to the city center. But the disadvantage is that it is much smaller. The fact that passengers complain about overcrowded waiting areas and lack of seating is hardly surprising.

4. Paris–Orly airport (France)

Total score: 5.83

Punctuality of flights: 5.3

Quality of service: 6.8

Mood of passengers: 4.1

Once upon a time Orly was the main airfield in the French capital. Then in 1974, the Charles–de–Gaulle Airport came a long, with a total score of 6.56 by the way, which was only marginally better in the ranking. "I do not know which of the two Paris airports is worse," writes a reviewer on Google. "I avoid both."

3. Lyon Saint–Exupery airport (France)

Total score: 5.78

Punctuality of flights: 6.1

Service quality: 5.8

Mood of the passengers: 4.2

Since 2000 Antoine de Saint–Exupery, creator of the Little Prince, is the inspiration for the name of Lyon's airport. However, a haven of charity should not be expected here. Many google reviewers, in contrast, consider it to be the "most terrible place on earth". Others report horror trips, endless waiting and constant chaos.

2. London Stansted Airport (England)

Total score: 5.53

Punctuality of flights: 6.2

Quality of service: 5.8

Passenger mood: 1.1

Nowhere you can find more frustrated air travelers than in the English capital. In fact, Gatwick Airport, just 0.6 miles south of London, has even undercut the miserable mood score of Stansted airport. But in the northeast of the city, apparently punctuality and quality of service still has big room for improvement.

1. Kuwait Airport (Kuwait)

Total score: 5.40

Punctuality of flights: 4.1

Quality of service: 7.0

Mood of passengers: 3.9

Compared to the competition in this list, the airport in Kuwait is rather small – and this is precisely its problem. Despite new gate extensions, the manageable locations are no longer able to cope with the

growing passenger volume. Add to that a Wi-Fi connection that rarely seems to work – and by far the most disconcerting punctuality rate of any airport. Kuwait airport became the least popular airport in the world.

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