

South Africa: The Determination of the Training Needs in the Tourism Industry

The travel and tourism industry in South Africa performed well in the recent past. In 2007 the country broke the 7 million mark in foreign arrivals while more than half a million people are involved in direct job opportunities in the South African tourism industry (Haarhoff, 2007:3). According to a National Tourism and Sports Skills Audit (2007) the same cannot be said for the skills development in the tourism industry. The skills issues of the 1990's are still applicable in 2008...

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