

Airlines to Airports: We Have a Problem

Winston Churchill once said that the Americans and the British were two people separated by a common language. One could make almost the same point about airlines and airports. Sometimes it seems that we are two people separated by a common interest in civil aviation. We have often quarreled over expansion, modernization, noise and emissions, landing fees, and other issues. Too often, it seems, the one thing that is most lacking in civil aviation is “civility.”

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