

Lost, Delayed and Damaged Luggage

Last year air travel increased about 5% amongst air travelers but complaints about baggage doubled. Roughly the airline industry mishandled about 6 out of every 1000 bags. That's not too bad, unless the bag that is lost belongs to you. The airlines have a higher stake now more than ever to ensure your luggage gets to you. The amount the airlines have to pay you for your lost luggage has doubled from \$1,250 to \$2,500. With those fees, airlines are struggling to find a better way to move and track luggage, but they still have to deal the majority of the time with an outdated system...

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